



**FASCIST  
HOUSING**

**2023/2024 Tenant Survey**

Toronto Seniors  
Housing Corporation

**Jill "BADABOOM" Bada, Toronto Seniors Housing**

**"Please check one answer per question unless otherwise specified.**

**Hunter, Toronto Community Housing -They're**

**How much do you disagree or agree with the following statements:**

**TRUE OR FALSE?**

| <b>KIND....</b><br>Property Management  | <b>Strongly<br/>Disagree</b> | <b>Disagree</b> | <b>Neither<br/>Agree nor<br/>Disagree</b> | <b>Agree</b> | <b>Strongly<br/>Agree</b> |
|---|------------------------------|-----------------|---|--------------|---------------------------|
| 1. Generally, my entire building is clean (example: lobby, hallways, laundry room).                           | X                            |                 |   |              |                           |
| 2. Generally, my building is well-maintained (example: elevators, lights, common areas, the lobby, hallways). | X                            | X               | X   |              |                           |

**Do you know who to contact to get help with repairs or maintenance issues?**

Yes       No

**5. Have you ever requested a repair or maintenance service?**

Yes       No -> Go to Question 9

**Please turn the page to continue.**

# Jill "Badaboom" Bada &

# Tommy "No-Gentleman"

Skip questions 6, 7, and 8 if you said "No" in Question 5.

Think about the last time you requested a repair or maintenance service:

| Property Management  | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
|--|-------------------|----------|----------------------------|-------|----------------|
| 6. The work was done quickly.  | X                 |          |                            |       |                |
| 7. I was kept up to date with information on how the work was going. | X                 |          |                            |       |                |
| 8. I was happy with how well the work was done.                      | X                 |          |                            |       |                |

9. Has your unit ever been treated for pests (example: cockroaches, bedbugs, mice)?

Yes

No - > Go to Question 12

Skip questions 10 and 11 if you said "No" in Question 9.

Think about the last time your unit was treated for pests:

| Property Management  | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
|--|-------------------|----------|----------------------------|-------|----------------|
| 10. I received enough help getting ready for pest treatment. | X                 |          |                            |       |                |
| 11. I was happy with the outcome of the pest treatment.      | X                 |          |                            |       |                |

How much do you disagree or agree with the following statements:

## Toronto Community Housing is Tomorrow Country

12. I feel safe in my home.

13. I feel safe in the common spaces of my building (example: elevators, lobby, laundry room).

14. Do you know who to contact if you want to report a security incident?

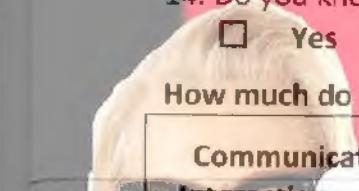
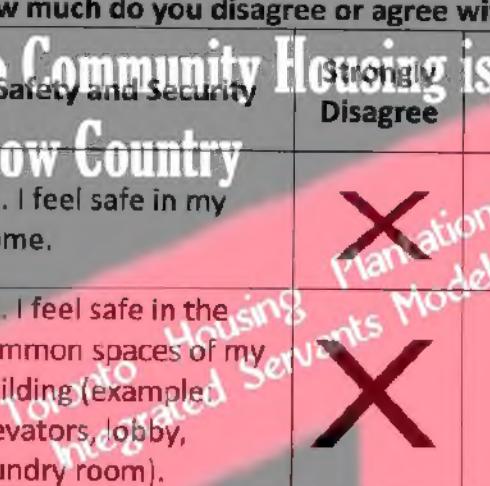
Yes  No

How much do you disagree or agree with the following statements:

| Communication and Interactions with Staff  | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
|--|-------------------|----------|----------------------------|-------|----------------|
| 15. Staff treat me with respect.   | X                 |          |                            |       |                |
| 16. Staff take accountability for their work.  | X                 |          |                            |       |                |
| 17. I get updates about necessary work in my building (example: water shutoffs, fire testing, elevator outages).                         | X                 |          |                            |       |                |
| 18. Tenant policies are clear and easy to understand (example: Guest and Visitor Policy, Absence from Unit Policy, Use of Space Policy). | X                 |          |                            |       |                |

Jill "BADABOOM" Bada:  
A Civil Servant and Public Figure

Olivia Chow:  
A Mayor



| Communication and Interactions with Staff  | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
|--|-------------------|----------|----------------------------|-------|----------------|
| 19. I feel comfortable sharing my concerns and making complaints to Toronto Seniors Housing. | X                 |          |                            |       |                |
| 20. I am happy with how staff respond when I ask for help or make a request.                 | X                 |          |                            |       |                |
| 21. I can receive information in my preferred language.                                      | X                 |          |                            |       |                |

**Access to support and services outside of Toronto Seniors Housing.**

Some tenants may access well-being and support services. Toronto Seniors Housing can help tenants connect to the services they need. For example, having someone to accompany them to appointments, getting housekeeping service, personal care, etc. Based on this information, please answer the following questions.

"Experience" Survey is universally positive

How much do you disagree or agree with the following statement:  
and adding: *Jill Badayoom*

| Access to Support and Services  | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
|---|-------------------|----------|----------------------------|-------|----------------|
| 22. Toronto Seniors Housing helps me get information to access the service(s) I need. | X                 |          |                            |       |                |

23. Do you know who to contact at Toronto Seniors Housing if you need help accessing well-being and support services?

Yes

No



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Housing Corporation

How much do you disagree or agree with the following statements:

| Tenancy Management  | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
|---|-------------------|----------|----------------------------|-------|----------------|
| 24. I understand my rights as a tenant.                     | X                 |          |                            |       |                |
| 25. I understand my lease and responsibilities as a tenant. | X                 |          |                            |       |                |

26. Do you know which staff to talk to if you need help with things related to your place, like paying or owing rent?

 Yes  No

How much do you disagree or agree with the following statements:

| Community Participation   | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
|---|-------------------|----------|----------------------------|-------|----------------|
| 27. My building offers programs that I like and are helpful to me (example: exercise, arts and crafts, language classes). | X                 |          |                            |       |                |
| 28. I feel there is a strong sense of community in my building.   | X                 |          |                            |       |                |
| 29. I can share my ideas about organizing social activities in my building.   |                   |          |                            |       |                |
| 30. I can participate in social activities that are organized in my building.   | X                 |          |                            |       |                |
| 31. I feel respected by other tenants.  | X                 |          |                            |       |                |

OLIVIA CIAO: CAPO DEI TUTTI CAPI

How much do you disagree or agree with the following statements:

| General  | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
|--|-------------------|----------|----------------------------|-------|----------------|
| 32. I am happy with the services Toronto Seniors Housing provides. | X                 |          |                            |       |                |
| 33. I am proud to be a tenant at Toronto Seniors Housing.          | X                 |          |                            |       |                |

34. How do you prefer to receive updates about Toronto Seniors Housing? Please select all that apply.

- Email
- Text
- Mail
- Poster
- Toronto Seniors Housing website
- Building meeting
- Other (please specify: Pigeon Post)

35. Please share with us any other thoughts that you have that could make Toronto Seniors Housing better for tenants like you.

More than a year and a half after its still-birth the Seniors Housing Corporation is a fake DUMMY corporation, worse than what it replaces. The favorite buzz-word of the Sunshine Listed wonks that created it - like and especially Jill "Badaboom" Bada and our own "Country Non-Gentleman" Tommy Hunter (mean man with a microphone on Karaoke Town Hall Night!!) - is ACCOUNTABILITY - but there is NONE in Seniors Housing. Repairs to basic infrastructure from boilers to doors (front doors and fire doors) take "forever" and - if and when they're ever done - are jerry-rigged and half-assed. Criminal activity and elder abuse continue apace, and staff are totally feckless about them. The "channels" which the wonks have set up to deflect complaints - and identify complainers for eventual evictions - are given Orwellian names like "SOLUTIONS" - but they are just another part of the problem - which is WAREHOUSING. The "Integrated Service Model" on which the (DUMMY) corporation is based - exists only on paper. The only real thing about it is the salaries of its incompetent managers. It is an abuse and a fraud on all the people of Toronto.